

PRR & VS GOVT COLLEGE
VIDAVALUR, SPSR NELLORE

GRIEVANCE AND REDRESSAL CELL
(2020-2021)

The college is having its own Grievance Redressal System in an informal manner i.e through direct supervision of the principal earlier. But in formal sense along with the provision of suggestion boxes the Grievance Redressal Cell of the college was created on 2nd January 2013. The function of the cell is to look into the complaints lodged by any student, and judge its merit. The Grievance cell is also empowered to look into matters of harassment. Anyone with a genuine grievance may approach the department members in person, or consultation with the officer in-charge Students' Grievance Cell. In case the person is unwilling to appear in self, grievances may be dropped in writing at the letterbox/ suggestion box of the Grievance Cell at Administrative Block.

Objectives:

The objective of the Grievance Cell is to develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the institute. A Grievance Cell should be constituted for the Redressal of the problems reported by the Students of the College with the following objectives:

1. Upholding the dignity of the College by ensuring strife free atmosphere in the College through promoting cordial Student-Student relationship and Student-Lecturer relationship etc.
2. Encouraging the Students to express their grievances / problems freely and frankly, without any fear of being victimized.
3. Suggestion / complaint Box is installed in front of the Administrative Block in which the Students, who want to remain anonymous, put in writing their grievances and their suggestions for improving the Academics / Administration in the College.
4. Advising Students of the College to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.

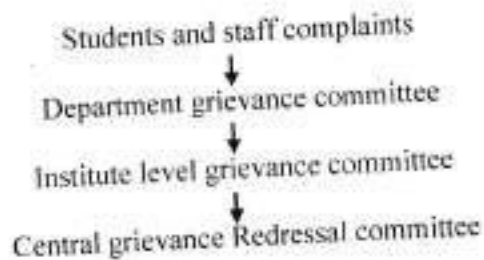
5. Advising All the Students to refrain from inciting Students against other Students, teachers and College administration.
6. Advising all staffs to be affectionate to the Students and not behave in a vindictive manner towards any of them for any reason.
7. Ragging in any form is strictly prohibited in and outside the institution. Any violation of ragging and disciplinary rules should be urgently brought to the notice of the Principal.


MECHANISM FOR REDRESSAL OF GRIEVANCES OF STUDENTS and STAFF:

The students are the main stakeholders in any institution imparting education, and it's our endeavour to make all efforts to ensure transparency in all the activities at different stages. Taking this spirit in consideration the institute has decided to provide mechanism to students for Redressal of their grievances as under:

- The Grievances may broadly include the following complaints of the aggrieved students
 - a. Academic
 - b. Non-Academic
 - c. Grievance related to Assessment
 - d. Grievance related to Victimization
 - e. Grievance related to Attendance
 - f. Grievance related to charging of fees
 - g. Grievance regarding conducting of Examinations
 - h. Harassment by colleague students or the teachers etc.

It is good to air a grievance rather than to keep it bottled up. Protection of human rights is essential for all round development of an individual's personality to realize the primary needs of the students and staff and secure civil liberties for everybody, a grievance Redressed cell has been constituted .The cell is indented to find solutions for problems like sexual harassment –any kind of physical or mental harassment, complaints regarding class room teaching, class room management, completion of syllabus, teaching methods etc ,if and when they arise. The Grievance Redressal Cell convenes meetings periodically and takes steps to redress the grievance.



PRR & VS GOVT DEGREE COLLEGE VIDAVALUR, SPSR NELLORE DIST. GRIEVANCE AND REDRESSAL CELL			
SL. NO	DATE	NATURE OF THE COMPLAINT	ACTION TAKEN
1	10-12-2020	A complaint was given by students regarding online classes. They stated that the online classes get expired too early.	The problem was discussed with the Principal and committee members. Principal directed the office staff to look after the problem. G- suite, an online teaching platform was subscribed and the problem was solved. 
2	10-07-2021	A complaint was given by students regarding online classes. They raised the problem of poor net connectivity.	The problem was discussed with the Principal and committee members. In order to solve the problem procured Bharat network (data pack 3000 GB per month). The problem is solved.
3	16-08-2021	A complaint was given by students regarding online classes. They submitted that the online classes are unintelligible.	The problem was discussed with the Principal and committee members. The principal instructed all the teaching staff to give lecture hand-outs to students and the problem was solved.
4	12-10-2021	Systems are not sufficient for NAAC work and	Steps were initiated by the principal to procure desktop systems by mobilising

17.08.2022
vidavalur.

TO,

ప్రెసిడెంట్,
గోల్డెన్ జ్యూబిలీ కాలేజీ,
విడువలూరు

గోల్డెన్ జ్యూబిలీ ప్రెసిడెంట్ మేడమ్ గారికి, విద్యార్థిని,
విద్యార్థులు రాసుకొను చున్న విషయము విషయంగా కాలేజీ
కార్యాలయ లో చెట్టు, పాదలు ఎక్కువగా పోతూ వలసి
పాదాలు, తొలు పంటి విషయములు తరుచుగా ప్రసాదిస్తూ
సూచించు వల్లనే ప్రపంచం కంటే ఎక్కువగా కాలేజీ కార్యాలయ
ను ప్రపంచం కంటే ఎక్కువగా విషయములు సూచించు.

7/8/22

- మేము
- J. Jayashankar
 - S. Kulkarni
 - K. Jeyaraj
 - N. Kanika
 - S. Harish
 - P. Varun
 - G. C. S. Satyanarayana
 - N. Ramu
 - P. Anusha
 - V. Jyotsna
 - T. Teerthi
- మీ విద్యార్థులు
 - T. Indira
 - E. Prerna
 - M. Menyatha
 - B. Sowmya
 - E. Mallika
 - Ch. Anusha
 - Ch. Sneha
 - G. Gowthami
 - M. Hemalatha
 - V. Anusha
 - B. Birula

09.09.2021
Urdumilana

TO,

ಪ್ರಿನ್ಸಿಪಾಲ್,

ಗವರ್ನಮೆಂಟ್ ಡಿಗ್ರಿ ಕಾಲೇಜ್,

ವಿಡವನೂರು.

ಗೌರವನೀಯರಾದ ಪ್ರಿನ್ಸಿಪಾಲ್ ಮೆದುಂಗಾಲಿಕೆ ವಿಧ್ಯಾಂಗಣ,
ವಿಧ್ಯಾಂಗಣ - ಬೆಂಗಳೂರು ವಿಸ್ತೃತ ವಿಷಯವಾಗಿ 2021-2022 ಸಂವತ್ಸರಕ್ಕೆ ಗಾಢ
CSP ಪ್ರಾಜೆಕ್ಟ್‌ನು ಬಿಡುಗಡೆ ಮಾಡುವ ಮೂಲಕ ಪ್ರತಿಭಟನೆಗೆ ಕಂಪ್ಯೂಟರ್ ಶಾಸ್ತ್ರ
ಕಾರ್ಯದ ಕಂಪ್ಯೂಟರ್ ಅಭಿವೃದ್ಧಿ ದಿನದೊಂದಿಗೆ 1 ಗಂಟೆ ಸೆಮಿನಾರ್
ಕಂಪ್ಯೂಟರ್ ವಾಡುಕುನು ಸಮೀಪವಾಗಿ ಕಟ್ಟಿರಬಹುದೆಂದು
ಕಾಣುತ್ತೇನೆ.

9/9/21

- | | <u>ಶಿಷ್ಯರು</u> |
|---------------|----------------|
| J. Jashuva | ಆಮೆ ವಿದ್ಯಾರಣ್ಯ |
| K. Jashuva | |
| S. K. Jashuva | E. Pranu |
| N. Anurag | T. Indira |
| S. Jashuva | M. Merylatha |
| P. Vanaja | E. Mallika |
| G. S. Jashuva | B. Saanya |
| N. Ramu | G. Gowthami |
| P. P. Jashuva | Ch. Sreedevi |
| V. Jashuva | Ch. Anusha |
| T. Jeevitha | Y. Anusha |
| | M. Hemalatha |
| | A. Anusha |